



# Terms and Conditions

**PLEASE READ THE BELOW MENTIONED TERMS AND CONDITIONS CAREFULLY BEFORE BOOKING ANY OF OUR TRIP**

## Insurance

A valid travel insurance is a mandatory requirement for all participants. The same should be obtained before the date of departure.

## Payment

The prices quoted are for payment towards the respective trip and the company reserves the right to change the price from time to time. The trip price is payable to Advait Outdoors 45 days prior to departure. Failure to pay by that date entitles Advait Outdoors to cancel your booking without notice.

## Cancellation and Refund

If it becomes necessary to cancel your trip, you must notify Advait Outdoors immediately in writing. Once we receive your notice, the cancellation will take effect. Please note that the following charges will apply to cancellation:

- Cancellation up to 45 days prior to the departure date of the Trip (Trek/Expedition etc.) 5% deduction of the total amount of the trip OR 100% Trip fee back as an AdvaitOutdoors voucher (valid for one year).
- Cancellation between 45 to 30 days prior to the departure date of the Trip (Trek/Expedition etc.) 25% deduction of the total amount of the Trip OR 80% Trip fee back as an AdvaitOutdoors voucher (valid for one year).
- Cancellation between 30 to 15 days prior to the departure date of the Trip (Trek/Expedition etc.) 50% deduction of the total amount of the Trip OR 60% Trip fee back as an AdvaitOutdoors voucher (valid for one year).
- Less than 15 days of departure date of the Trip (Trek/Expedition etc.) No monetary refund OR 40% Trip fee back as an AdvaitOutdoors voucher (valid for one year).

In the rare event of the Trip (Trek/Expedition etc.) cancellation from our side, we'll follow the below mentioned policy: We almost never cancel our Trip (Trek/Expedition etc.). But there are many variables

beyond our control like {weather condition, landslides, road condition and any other “force measure condition” or unexpected political unrest, curfews, local riots, government orders, unexpected global health issues} due to which we have to cancel the Trip (Trek/Expedition, etc.) under such circumstances Advait Outdoors will refund 50% of the total amount of the trip or issue a voucher (valid for one year) for the full amount of your Trip (Trek/Expedition, etc.).

No refund (Partial or otherwise) will be made if you voluntarily leave or drop out of a trip for any reason after the trip has begun. Refunds are not possible for any missed or unused services including voluntary / involuntary termination of tour on account of sickness, death of a family member, late arrival on the tour etc.

Advait Outdoors is also not liable to pay any compensation for any loss arising as a consequence of trip curtailment, alteration, extension or cancellation due to any reasons. However, you expressly agree that, in any event, the maximum liability of Advait Outdoors will be limited to the trip cost paid to Advait Outdoors.

**Note:- All cancellation refunds will be processed back to the bank account or the credit card account from which the Trip fee has been paid**

## **Health and Fitness**

Each of our trips requires varied levels of fitness. There can be some physically demanding terrains. Carefully read the itineraries before choosing the trips. We are not medical experts so it's your responsibility to consult your doctor and have a medical advice. You are solely responsible for your physical and mental fitness for the trip.

You are committed to disclose your travel and quarantine history to Advait Outdoors, and decide to not travel if you have any symptoms of infection related to Covid19 or other disease that may spread due to my participation, thereby endangering other people. You are committed to follow guidelines and protocols set up by Advait Outdoors, and oversee implementation by its guides, trip leaders on the trips. If not, you may be asked to do so or leave the trip/expedition/journey, to maintain our hygiene and safety protocol.

Participants must be in good health and reasonable physical condition. It is vital that participants with medical problems make them known to us well before departure. If you suffer from severe muscular, chest, heart or bronchial disorders, or if you are a severe asthmatic, or have high blood pressure, you are strongly advised against participating. Expeditions generally take place in remote areas where there is little or no access to normal medical services or hospital facilities for serious problems. Where necessary, evacuation can be prolonged, difficult and expensive. Medical and evacuation expenses will be the responsibility of the participant.

## **Leaders Authority behavior**

As a participant it is expected from you to show good behaviour with the whole team (including leader, guide, kitchen staff, support staff and other participants of the group). If your behaviour is disruptive, threatening or abusive, causes unnecessary inconvenience or is causing or likely to cause damage to property, danger, distress or upset, disturbance or annoyance to others or puts any other traveller or our staff in any risk or danger, on the telephone, in writing or in person, we may terminate your travel

arrangements without any liability on our part. The leader has complete authority to terminate your expedition in such a case. In any of these circumstances no refunds or compensation will be paid to you and we will not be liable for any costs or expenses you incur.

### **Alcohol and drug**

Any form of intoxication, by means of alcohol, illicit drugs, weed, or hash, is completely banned on all trips. If you found consuming any of these the trip leader has the full authority to cancel your trip then and there. No refunds will be provided in that case.

### **Privacy policy**

During all our expeditions, we click pictures, record videos, and create other intellectual property. Such content may feature you in many cases. Unless specified otherwise by a participant, we shall deem the permission granted for using such creative content created on our events.

### **Law and Jurisdiction**

If any dispute or difference(s) of any kind whatsoever shall arise between the parties hereto in connection with or arising out of this agreement the parties hereto shall in good faith negotiate with a view to arriving at an amicable resolution and settlement

Any/all legal proceedings with regard to any matter, claim, differences and disputes arising out of this agreement shall be construed and interpreted in accordance with and governed by the laws of India, and the courts at New Delhi shall have exclusive jurisdiction over matters arising out of or relating to this Agreement.